

WESTERN PRODUCTS, P.O. BOX 245038, MILWAUKEE, WI 53224-9538

LIT. NO. 63097 Troubleshooting Guide  
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# UniMount<sup>®</sup> OWNER'S MANUAL

## Troubleshooting Guide Only

WESTERN<sup>®</sup>  
Snowplows

CONDITION	POSSIBLE CAUSE	CORRECTION
Motor does not run.	<ol style="list-style-type: none"> <li>1. No power to the motor relay.</li> <li>2. No ground to the motor relay.</li> <li>3. Motor relay does not operate.</li> <li>4. Poor connections on snowplow battery cables.</li> <li>5. Motor is worn or damaged.</li> <li>6. Pump is seized.</li> </ol>	<ol style="list-style-type: none"> <li>1. Repair or replace wiring, cab control or harness fuse.</li> <li>2. Repair wiring or connections.</li> <li>3. Replace motor relay.</li> <li>4. Clean and verify cable connections.</li> <li>5. Repair or replace motor.</li> <li>6. Replace pump.</li> </ol>
Motor will not shut off.	<ol style="list-style-type: none"> <li>1. Motor relay is shorted.</li> <li>2. Vehicle wiring has a short.</li> <li>3. Cab control is malfunctioning.</li> <li>4. Open ground circuit.</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace motor relay.</li> <li>2. Repair the wiring.</li> <li>3. Repair or replace cab control.</li> <li>4. Repair ground.</li> </ol>
Motor operates properly, but plow raises slowly, partially, not at all, and/or angles instead.	<ol style="list-style-type: none"> <li>1. There is excess weight on the A-frame and quadrant.</li> <li>2. Hydraulic fluid level is incorrect.</li> <li>3. Quill is adjusted in too far.</li> <li>4. Lift ram packing nut is not adjusted properly.</li> <li>5. Pump filter is clogged.</li> <li>6. Pump relief pressure is low.</li> <li>7. Pump and/or pump O-ring are damaged.</li> <li>8. Motor rpm is low.</li> <li>9. Vehicle battery is weak.</li> <li>10. Cartridge valve coils are not activating properly.</li> <li>11. Cartridge valves are contaminated or are sticking.</li> <li>12. Cartridge valves are damaged.</li> </ol>	<ol style="list-style-type: none"> <li>1. Remove built-up snow and ice or after-market accessories (excess weight).</li> <li>2. Fill with recommended fluid.</li> <li>3. Turn quill out.</li> <li>4. Adjust lift ram packing nut.</li> <li>5. Clean or replace filter and flush and refill the system.</li> <li>6. Adjust the pump relief screw.</li> <li>7. Replace pump and/or pump O-ring.</li> <li>8. Repair motor, electrical connections, or wiring.</li> <li>9. Replace battery and check charging system.</li> <li>10. Repair or replace coils, wiring, or cab control.</li> <li>11. Clean or replace valve. Find the cause of contamination. Flush and refill system.</li> <li>12. Replace cartridge valves.</li> </ol>
Snowplow will not stay in RAISED position or lowers by itself.	<ol style="list-style-type: none"> <li>1. Cartridge valves are contaminated or are sticking.</li> <li>2. Cartridge valves are damaged.</li> <li>3. There are shorts or open connections in the wiring.</li> </ol>	<ol style="list-style-type: none"> <li>1. Clean or replace valves. Find the cause of contamination. Flush and refill system.</li> <li>2. Replace cartridge valves.</li> <li>3. Repair wiring.</li> </ol>
Snowplow will not lower, lowers slowly, or will not float.	<ol style="list-style-type: none"> <li>1. Incorrect hydraulic fluid for the temperature.</li> <li>2. Quill is adjusted in too far.</li> <li>3. Lift ram packing nut is not adjusted properly.</li> <li>4. Cartridge valve coils are not activating properly.</li> <li>5. Cartridge valves are contaminated and are sticking.</li> <li>6. Cartridge valves are damaged.</li> </ol>	<ol style="list-style-type: none"> <li>1. Use recommended oil.</li> <li>2. Turn quill out.</li> <li>3. Loosen lift ram packing nut.</li> <li>4. Repair or replace coils, wiring or cab control.</li> <li>5. Clean or replace valves. Find the cause of contamination. Flush and refill system.</li> <li>6. Replace cartridge valves.</li> </ol>

CONDITION	POSSIBLE CAUSE	CORRECTION
<p>Motor operates properly, but blade will not angle or angles slowly.</p>	<ol style="list-style-type: none"> <li>1. Incorrect hydraulic fluid for the temperature.</li> <li>2. There is binding between A-frame and quadrant.</li> <li>3. Angle cylinder packing nut is not adjusted properly.</li> <li>4. Pump filter is clogged.</li> <li>5. Pump relief pressure is low.</li> <li>6. Pump and/or pump O-ring are damaged.</li> <li>7. Motor rpm is low.</li> <li>8. Cartridge valve coils are not activating properly.</li> <li>9. Cartridge valves are contaminated and are sticking.</li> </ol>	<ol style="list-style-type: none"> <li>1. Use recommended oil.</li> <li>2. Repair or replace damaged parts.</li> <li>3. Loosen angle cylinder packing nut.</li> <li>4. Clean or replace filter and flush and refill the system.</li> <li>5. Adjust the pump relief screw.</li> <li>6. Replace pump and/or pump O-ring.</li> <li>7. Repair motor, electrical connections, or wiring.</li> <li>8. Repair or replace coils, wiring, or cab control.</li> <li>9. Clean or replace valves. Find the cause of contamination. Flush and refill system.</li> </ol>
<p>Motor operates properly, but plow angles wrong way, one way only, or raises instead.</p>	<ol style="list-style-type: none"> <li>1. Angle cylinder hoses are reversed.</li> <li>2. Cartridge valve coils are not activating properly.</li> <li>3. Cartridge valves are contaminated and are sticking.</li> </ol>	<ol style="list-style-type: none"> <li>1. Correct hose installation.</li> <li>2. Repair or replace coils, wiring, or cab control.</li> <li>3. Clean or replace valves. Find the cause of contamination. Flush and refill system.</li> </ol>
<p>Blade will not hold side-to-side position.</p>	<ol style="list-style-type: none"> <li>1. Spool poppet valve is worn, damaged, or contaminated.</li> <li>2. Cushion valves are contaminated.</li> <li>3. Cushion valves are damaged, missing parts, or out of adjustment.</li> </ol>	<ol style="list-style-type: none"> <li>1. Clean or replace worn or damaged parts. Find the cause of contamination. Flush and refill system.</li> <li>2. Clean and adjust cushion valves. Find cause of contamination. Flush and refill system.</li> <li>3. Replace damaged or missing parts, or adjust cushion valves.</li> </ol>
<p>Oil leaks from hydraulic power unit.</p>	<ol style="list-style-type: none"> <li>1. There is external damage to housing.</li> <li>2. There are loose pipe plugs or fittings.</li> <li>3. Base lug is loose or the base lug O-ring is damaged.</li> <li>4. Lift ram packing nut is loose.</li> <li>5. Lift ram packing is worn or damaged.</li> <li>6. Motor seal or gasket is damaged.</li> <li>7. Valve manifold is loose or the manifold O-rings are damaged.</li> </ol>	<ol style="list-style-type: none"> <li>1. Repair or replace housing.</li> <li>2. Tighten pipe plugs or fittings.</li> <li>3. Tighten base lug. Replace base lug O-ring.</li> <li>4. Tighten lift ram packing nut.</li> <li>5. Replace packing.</li> <li>6. Replace motor seal or gasket.</li> <li>7. Tighten valve manifold. Replace manifold O-rings.</li> </ol>

CONDITION	POSSIBLE CAUSE	CORRECTION
Oil leaks from angle cylinders.	<ol style="list-style-type: none"> <li>1. Angle ram packing nut is loose.</li> <li>2. Angle ram packing is worn or damaged.</li> <li>3. Hydraulic fittings or hoses are loose or damaged.</li> </ol>	<ol style="list-style-type: none"> <li>1. Tighten angle ram packing nut.</li> <li>2. Replace packing.</li> <li>3. Repair or replace hydraulic fittings or hoses.</li> </ol>
Snowplow wire harness fuse blows.	<ol style="list-style-type: none"> <li>1. Motor relay is shorted.</li> <li>2. There are shorts in the wiring.</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace motor relay.</li> <li>2. Repair the wiring.</li> </ol>
Vehicle fuse blows.	<ol style="list-style-type: none"> <li>1. Circuit is overloaded.</li> <li>2. There are shorts in the wiring.</li> </ol>	<ol style="list-style-type: none"> <li>1. Refer to vehicle's owner's manual for recommended after-market electrical application.</li> <li>2. Repair the wiring.</li> </ol>
There is excessive load on vehicle electrical system while using snowplow.	<ol style="list-style-type: none"> <li>1. Lift or angle cylinder packing nuts are not adjusted properly.</li> <li>2. Quill is adjusted in too far.</li> <li>3. Motor is worn or damaged.</li> <li>4. Pump is binding or damaged.</li> <li>5. Vehicle battery is weak.</li> <li>6. Battery charging system is inefficient.</li> </ol>	<ol style="list-style-type: none"> <li>1. Tighten lift or angle cylinder packing nuts.</li> <li>2. Adjust quill out.</li> <li>3. Repair or replace motor.</li> <li>4. Replace pump.</li> <li>5. Install recommended battery.</li> <li>6. Repair vehicle charging system.</li> </ol>
Vehicle battery loses charge when snowplow is not being used.	<ol style="list-style-type: none"> <li>1. Battery is weak or worn out.</li> <li>2. Electrical wiring installation is incorrect.</li> <li>3. Wires are shorted or grounded.</li> </ol>	<ol style="list-style-type: none"> <li>1. Install recommended battery.</li> <li>2. Review and correct wiring installation.</li> <li>3. Check and repair the wiring.</li> </ol>
Snowplow headlamps operate irregularly or not at all.	<ol style="list-style-type: none"> <li>1. Bulbs are burned out or corroded.</li> <li>2. Wiring is incorrect and electrical connections are corroded.</li> <li>3. Light relay(s) do not operate.</li> <li>4. There are shorts or open wiring.</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace bulbs. Clean the contacts.</li> <li>2. Check and repair wiring. If electrical connections are corroded, clean connections.</li> <li>3. Replace relay(s).</li> <li>4. Check and repair wiring.</li> </ol>
Vehicle headlights operate irregularly or not at all.	<ol style="list-style-type: none"> <li>1. Wiring is incorrect and electrical connections are corroded.</li> <li>2. Light relay(s) do not operate.</li> <li>3. There are shorts or open wiring.</li> <li>4. DRL's Only: Parking brake is on.</li> <li>5. DRL's Only: Power is interrupted.</li> </ol>	<ol style="list-style-type: none"> <li>1. Check and repair wiring. If electrical connections are corroded, clean connections.</li> <li>2. Replace relay(s).</li> <li>3. Check and repair wiring.</li> <li>4. Release parking brake.</li> <li>5. Turn light and/or ignition switch on and off to cycle the circuitry.</li> </ol>