OWNER'S MANUAL
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MD INSTALLATION/REFERENCE MANUAL

WARNING
Make sure plow is properly attached before moving vehicle.

WARNING
Do not move plow while servicing or place body parts between or under plow parts while moving plow.

WARNING
When transporting, position plow so as not to block vision or plow headlights.

WARNING
DO NOT change blade position when traveling.

WARNING
DO NOT exceed 40 mph when transporting plow.

WARNING
Do not exceed 10 mph when plowing.

WARNING
Always lower blade when vehicle is not in use.

WARNING
Read this manual carefully before operating this snowplow.

CAUTION
Vehicle application recommendations are based on the following:

- The vehicle with the snowplow installed must comply with applicable Federal Motor Vehicle Safety Standards (FMVSS).
- The vehicle with the snowplow installed must comply with the vehicle manufacturer’s stated gross vehicle and axle weight ratings (found on the driver-side door corner post of the vehicle) and the front and rear weight distribution ratio. In some cases, rear ballast may be required to comply with these requirements.
- In some cases there may be additional limitations and requirements.
- Available capacity decreases as the vehicle is loaded with cargo or other truck equipment, or snowplow accessories are installed.
- If there is uncertainty as to whether available capacity exists, the actual vehicle as configured must be weighed.
WELCOME!

Congratulations on your purchase of a SnowDogg plow! The SnowDogg MD plow by Buyers Products is a professional grade plow built for a wide range of personal and light duty plowing applications. By using this manual for maintenance and safety instructions, you can be sure to optimize the life of your plow.

Your dealer can provide expert assistance and service and is the first line of support. They have first hand knowledge of your plow and the conditions in your area.

Be sure to register your plow after purchase at www.snowdoggplows.com. The required information is shown on the Registration Data Sheet. Registration is required to activate your two year warranty.

### REGISTRATION DATA SHEET

**Owner’s Information**

- **Name:** ____________________________
- **Company:** ____________________________
- **Address:** ____________________________
- **Phone:** ____________________________
- **Fax:** ____________________________
- **E-mail:** ____________________________

- **Purchased From:** ____________________________
- **Purchase Date:** ____________________________

- **Plow Model:** ____________________________
- **Plow Serial #:** ____________________________
- **HPU Serial #:** ____________________________

- **Truck Model:** ____________________________
- **Truck Year:** ____________________________

*Register your plow at www.snowdoggplows.com to activate your two year warranty.*
MOUNT/DISMOUNT INSTRUCTIONS

Snowplow Mounting *(fig. above)*

1. Check that the pins are fully retracted. The foot pedal should be pushed towards the truck and will lock in the retracted position.
2. Drive in to the plow so that the cross bar on the mount engages with the receiver notch on the plow. Depending on the plow height the jack many need to lowered or raised to fully engage.
3. Pull the foot pedals away from the truck to release the pins.
4. Push up on the lift frame to engage the pins. The gold pin will be visible to verify pull connection. Insert the lock pin (or padlock) through the foot pedal and pedal linkage.
5. Retract the jack enough to allow its removal. Rotate the jack to disengage from the jack mount plate.
6. The jack may also be stored in the truck for added theft prevention.
7. Connect both the lighting & hydraulic connectors.

Snowplow Dismount *(fig. above)*

1. Put the plow in float by holding the down button for 1 second.
2. Press down on the chain lift to retract the lift cylinder. The chain must have slack for ease of plow removal.
3. Install the jack into the jack mount plate. This will raise the lift frame prop.
4. Extend the jack enough to remove weight from the plow mount pins.
5. Push on the foot pedals and raise the lift frame simultaneously. The pins will retract and the lift frame will rotate forward to rest on the lift frame prop.
6. Disconnect the lighting and hydraulic connectors.
7. Back away from the snowplow.
**INSTALLATION**

SnowDogg snowplows are shipped almost completely assembled to minimize the amount of time from box to plowing. The illustrations are representative only and may differ from your hardware. Please see the parts diagrams for specific part numbers.

<table>
<thead>
<tr>
<th>ITEM</th>
<th>QTY.</th>
<th>PART NO.</th>
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<tr>
<td>1</td>
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<td>16015000</td>
<td>LIFT FRAME ASSEMBLY</td>
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<tr>
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<td>1</td>
<td>16121156</td>
<td>MD68 Deflector</td>
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<td>2b</td>
<td>1</td>
<td>16020410</td>
<td>MD68 Moldboard</td>
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<td>1</td>
<td>16101110A</td>
<td>TRIP PIN HARDWARE KIT</td>
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<tr>
<td>3a</td>
<td>2</td>
<td></td>
<td>Trip Pin</td>
</tr>
<tr>
<td>3b</td>
<td>2</td>
<td></td>
<td>Grease Fitting, 1/4-28</td>
</tr>
<tr>
<td>3c</td>
<td>2</td>
<td></td>
<td>Washer, Flat, 1 ZN</td>
</tr>
<tr>
<td>3d</td>
<td>2</td>
<td></td>
<td>Pin, Cotter, 1/4x2 ZN</td>
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<td>2</td>
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<td>TRIP SPRING</td>
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<td>Eyebolt, 5/8-11x4</td>
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<td>BLADE GUIDE KIT</td>
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<td>Blade Guide, Orange, 24&quot;</td>
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<td>9a</td>
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<td>PS Side Light</td>
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<td>DS Side Light</td>
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<td>4</td>
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<td></td>
<td>Cotter Pin, 3/16x2&quot;</td>
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</table>
Snowplow Assembly
1. Flip up the upper lift frame and secure using eight ½”x1-1/2” stainless steel hex cap screws, nuts and washers (10f/g/h).
2. Attach the chain lift to the upper lift frame and lift cylinder using two 7/8”x3.25” clevis pins and cotter pins (10d/e).
3. Install the light brackets (8) using the included hardware.
4. Attach the moldboard (2) to the lift frame using the trip pin hardware kit (3) as shown. Check that the moldboard rotates freely around the trip pins.
5. Install the two trip springs (4) using the trip spring hardware kit (5) as shown. Tension the springs until the coils are approximately .030” apart. A playing card serves as an adequate measuring device. It is important that all springs be at the same tension.
6. Install the snow deflector (2a) (if desired) by loosening the fasteners on the top of the moldboard. The deflector fits between the black painted retainer strip and the stainless steel skin. It may be necessary to clamp the skin in place to allow insertion of the deflector. It is ONLY NECESSARY to remove the outer two fasteners completely.
7. Install the blade guides (6) using the included hardware kit.
8. The shoes as installed have been adjusted for shipping and may need to be readjusted for proper plowing height.
9. Install the lights with the light hardware kit (8). Do not route the plow side light harness yet as the Passenger and Driver side light connection will vary depending on the truck side installation. Do not tighten the light hardware yet, as they will need to be aimed.
10. The plow may now be set into mounting configuration – install the jack (7) and level the plow to the proper height for mounting to the truck.
11. Grease all greasable fittings (trip pins and king bolt).

VEHICLE SPECIFIC MOUNT INSTALLATION
1. Mount the truck undercarriage as shown in the undercarriage installation instructions. As with the plow, all the fasteners should be checked on a regular basis.

VEHICLE SPECIFIC HEADLIGHT ADAPTER INSTALLATION
1. It may be necessary to remove vehicle headlights to access the truck light harness connectors.
2. Install the vehicle specific headlight adapters per included installation instructions.
3. Be sure to route wires and harnesses away from hot surfaces or moving parts.

⚠️ CAUTION

For safety reasons, the blade drops very slowly on the plow as shipped. To adjust the drop speed of the blade use a flat blade screwdriver and turn the lowering speed adjustment on the front of the hydraulic power unit counter clockwise. Turn it clockwise to slow the blade drop speed. Do this only while the blade is dropped, and tighten the jam nut after adjusting.
**HARNESS INSTALLATION**

The SnowDogg has two separate harnesses for ease of installation and troubleshooting – a control harness and a light harness. They can be mounted separately. In the case of trucks with central hydraulics or existing auxiliary lights, either harness can be omitted without affecting the functionality of the other system.

---

**CAUTION**

Keep all connectors greased with dielectric grease on a regular basis to minimize corrosion & potential damage or wear to the pins. It is critical that all electrical connections be tight and secure. Loose connections on the plow circuit can cause overheating, component failure, or intermittent operation.

---

**Control Harness**

The plow side control harness has been preinstalled. The truck side control harness is routed through the grill, by the battery, and through the firewall to the controller. It is preferable when possible to keep the plow connector on the drivers side to make mount/dismount easier and faster.

---

**Control Harness Diagram**

1. Route the CONTROL HARNESS through the truck grill, by the battery, and through the firewall. Some trucks will require drilling a ø1.50” hole through the firewall, while some will have holes provided (usually plugged). Check your truck Owner’s Manual for details. If the hole is drilled it is critical that a grommet be used to prevent damage to the wire harness.
2. Mount the MOTOR RELAY in a convenient and secure location on the battery side of the vehicle using the included self tapping screws.
3. The small RED WIRE from the CONTROL HARNESS is connected to a small terminal of the MOTOR RELAY.
4. The small BLACK WIRE from the CONTROL HARNESS has two leads – one is connected to the other
small terminal of the MOTOR RELAY. The other is connected directly to vehicle/chassis ground.

5. The large (4 gage) BLACK WIRE on the CONTROL HARNESS must be connected directly to the NEGATIVE (-) battery terminal.

6. The large (4 gage) RED WIRE on the CONTROL HARNESS is connected to one of the large terminals on the MOTOR RELAY.

7. The shorter red BATTERY CABLE is used to connect the other large terminal of the MOTOR RELAY with the POSITIVE (+) terminal on the battery.

8. The CONTROLLER CONNECTOR is routed through the firewall. Wait to complete RELAY HARNESS installation before further steps.

9. Connect the handheld controller and locate in a convenient location for the operator using the included mounting bracket or Velcro.

10. Male spade connectors on the BLACK and RED/WHITE wires will be connected to the LIGHT HARNESS in the next step.

### Light Harness Diagram

![Light Harness Diagram](image)

**Light Harness**

**A&B**

1. Route the RELAY HARNESS through the grill (drivers side preferably) and place the RELAY MODULE close to either the drivers or passenger side headlight (whichever is convenient).

2. A VEHICLE SPECIFIC HEADLIGHT ADAPTER for your plow should be installed between the OEM HARNESS and HEADLIGHT on both the passenger and driver sides. The BROWN wire from the adapter should be spliced into the PARKING light circuit. The PURPLE wire from your adapter should be spliced into the TURN signal circuit.

3. Route and connect the 8-pin connectors on the RELAY HARNESS to the VEHICLE SPECIFIC HEADLIGHT ADAPTERS. There is a LONG and SHORT cable on the RELAY HARNESS. The LONG cable is for the far side of the vehicle. Both CABLES are identical. LEFT and RIGHT turn signals will be determined prior to routing the LIGHT HARNESS on the plow.

4. The ORANGE and BLACK/WHITE wires on the RELAY HARNESS are connected to the RED/WHITE and BLACK wires on the CONTROL HARNESS. Connect them as shown below – see the application guide for specific information on your vehicle. In the case of a standard ground vehicle (switched hot), connect the wires as shown below for standard configuration. In the case of a switched ground vehicle, locate the gray wire with male/female disconnected fittings (already connected). Disconnect the two halves. The male quick connect end of the wire will not be used and may be taped off. The female end will be connected to the RED/WHITE wire from the
16160300 harness. Connect the other wires as shown. It is recommended that heat shrink tubing be put over these connections once complete to seal against corrosion.

5. Connect the FUSED POWER LINE to an OEM approved +12V IGNITION SWITCHED source (10A)

**Light Aiming**

1. Place the vehicle on a level surface 25 feet in front of a matte-white screen, such as a white wall or garage door.
2. The snowplow should be mounted, with the blade raised in transport position.
3. Check that the truck is in normal operating condition with no flat tires, failed suspension components, and no passengers.
4. Mark the vertical centerline of the vehicle headlights on the screen (a line matching the height the of headlights from the ground). Mark the horizontal centerline of the vehicle headlights on the screen (lines matching the headlight center to center distance).
5. The high intensity zone of the low beams should be just below the horizontal line and the right of the vertical lines (see diagram below). Adjust the headlight aim as required.

*NOTE: Snowplow installers must certify that installation conforms to federal motor vehicle safety standards.*

**Light Aiming Diagram**
Your plow and truck are now ready for operation. The hydraulic system has been filled at the factory and should be fully operational. It is possible that agitation due to the shipping has introduce some air into the oil. When operating the plow for the first time some oil may exit the vent (by the coils). This should stop once the plow is cycled and operational. Check all plow and light functions. If something is not working correctly, reread the installation directions to make sure a step was not missed and check the schematics.

**STORAGE**
1. Before disconnecting the plow from your vehicle, fully compress the lift cylinder
2. Disconnect the plow from your vehicle
3. Coat all electrical connection points with dielectric grease
4. Repair/touch up any chipped paint or rusted areas
5. Apply a coat of oil or grease to all exposed chrome (on angle and lift cylinders)
6. Grease all grease fittings on trip pins and king pin

**REMOVAL FROM STORAGE**
1. Check all fasteners and hydraulic fittings for tightness.
2. Replace any cracked hydraulic hoses
3. Coat all electrical connection points with dielectric grease
4. Connect plow to vehicle

**MAINTENANCE**
The SnowDogg line of plows has been simply designed for reliable service. In order to ensure the reliability of your plow, observe the following maintenance items and regularly inspect:
- Fasteners and retaining devices for proper installation and tightness.
- Hydraulic cylinders for damage, pitting or leakage
- Hydraulic hoses for wear, damage or leakage. Replace any damaged hose.
- All electrical connections for corrosion – apply dielectric grease as required
- Cutting edge wear
- Plow shoe wear
- Greasable fittings (2x trip pins and king pin)

**HYDRAULIC SYSTEM**
- All SnowDogg plows use SnowDogg brand Low-Temperature Hydraulic Fluid (P/N 16150010) available from SnowDogg dealers.
- The reservoir should be filled through to top port until oil reaches the top port.
- Recheck and tighten all fittings and valves every season or as necessary. Vibration due to normal use can cause fittings to loosen.
- Loctite or Teflon tape should not be used on any fittings or hoses. The only plugs where pipe sealant may be used are the reservoir plugs.
- The reservoir should be drained and refilled every season to ensure that the oil remains free of water and contaminants. If contaminants are known to be present, it is recommended that the reservoir be removed and cleaned.

**With proper maintenance and care your SnowDogg plow will provide years of trouble free service!**
Figure A - Lift Frame Diagram

Figure B - Linkage Detail Diagram
Figure C - Moldboard Diagram
Figure D - Hydraulic Power Unit Diagram

Hydraulic Power Unit Wiring

Figure E - Harness Diagram
**CONTROLLER FUNCTION**

After hitting POWER, the SnowDogg logo should be lit and the controller status light (upper right corner) should be solid GREEN. If the status light is blinking, see troubleshooting.

**Lift Button**

Plow lifts until lift cylinder is at end of stroke and fluid is diverted over the main relief valve at 1900PSI.

**Right Button**

Plow right side moves towards the truck. At the end of stroke, fluid is diverted over the main relief valve at 1900 PSI.

**Left Button**

Plow left side moves towards the truck. At end of stroke, fluid is diverted over the main relief valve at 1900 PSI.

**Lower Button**

Plow drops until the blade hits the ground or until the cylinder is fully retracted.

**Float** (hold Lower Button for >.5 seconds)

Float light is lit and plow drops until the blade hits the ground or until the cylinder is fully retracted – and the drop valve remains energized allowing the blade to follow the ground (depending on how the chain is set).

---

**LOGIC TABLE**

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<th>SB</th>
<th>SC</th>
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<td>-</td>
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<td>-</td>
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<td>LOWER</td>
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<tr>
<td>RIGHT</td>
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**NOTE**

Full schematics and pin out information can be found online at www.snowdoggplows.com under Tech Support in the 16992910 service manual.
PROPER OPERATION OF LIGHTS

Plow Parking Lights: On simultaneously with the Truck Parking Lights
Plow Turn Signals: On simultaneously with the Truck Turn signals / isolated by relays
Plow Headlights: On INSTEAD of Truck headlights. Truck and Plow headlights should NEVER be on at the same time.

NOTE

If the red/white wire is hooked straight to battery +12V, it will draw current at all times, draining the battery.

Full schematics and pin out information can be found online at www.snowdoggplows.com under Tech Support in the 16992910 service manual.
# TROUBLESHOOTING

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<th>SYMPTOM/DIAGNOSTIC</th>
<th>RESULT</th>
<th>FIX</th>
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<td><strong>CONTROLLER BLINKING</strong></td>
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<tr>
<td>Plow working normally?</td>
<td>No Motor</td>
<td>Clean and check all connectors</td>
</tr>
<tr>
<td>1 blink</td>
<td>Will not Drop</td>
<td>Check MOTOR RELAY and wires</td>
</tr>
<tr>
<td>2 blinks</td>
<td>Will not Lift</td>
<td>Check BLUE WIRE/ SA COIL</td>
</tr>
<tr>
<td>3 blinks</td>
<td>Will not go Right</td>
<td>Check GREEN WIRE / SB COIL</td>
</tr>
<tr>
<td>4 blinks</td>
<td></td>
<td>Check ORANGE WIRE / SC COIL</td>
</tr>
<tr>
<td><strong>PUMP MOTOR NOT RUNNING WHEN UP, LEFT OR RIGHT PRESSED</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check voltage at MOTOR terminals with UP, LEFT, or RIGHT buttons pressed</td>
<td>If voltage present - MOTOR is bad</td>
<td>Replace MOTOR</td>
</tr>
<tr>
<td>Check cable continuity between MOTOR RELAY and MOTOR</td>
<td>If no continuity, check cable, connections, and replace if necessary</td>
<td>Replace/repair cable or connections</td>
</tr>
<tr>
<td>Check control signal to MOTOR RELAY (small wires to motor relay) with UP, LEFT, or RIGHT buttons pressed</td>
<td>If voltage present and no click is heard when buttons are pressed, MOTOR RELAY is bad</td>
<td>Replace MOTOR RELAY</td>
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<td>Check ground continuity between between control ground at MOTOR RELAY and battery ground</td>
<td>If no continuity, check cable, connections, and replace if necessary</td>
<td>Replace/repair cable or connections</td>
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<tr>
<td><strong>PLOW WON'T MOVE AT ALL, MOVES &quot;JERKILY&quot;, VERY SLOWLY, OR CHATTERS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check fluid level in reservoir</td>
<td>Fluid should be visible from fill cap - reservoir should be ~3/4 full</td>
<td>Add fluid</td>
</tr>
<tr>
<td>Air in fluid</td>
<td>Bleed air from system</td>
<td>Slightly loosen fittings to angle cylinders and angle the plow. Tighten fittings while fluid is escaping. Do this over an absorbent mat, or hold a rag over fitting to absorb excess fluid.</td>
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<tr>
<td><strong>PLOW WON'T DROP</strong></td>
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<tr>
<td>Check voltage at SA VALVE coil</td>
<td>If no voltage present, check cable and connections</td>
<td>Replace/repair cable or connections</td>
</tr>
<tr>
<td>Check DROP SPEED control valve</td>
<td>DROP SPEED valve should be several turns from fully closed</td>
<td>Open DROP SPEED valve</td>
</tr>
<tr>
<td>Check SA VALVE for contamination</td>
<td>Poppet must move freely, and seat area must be clear of any debris</td>
<td>Remove SA VALVE and check free movement of poppet, clean any chips/debris from poppet seat</td>
</tr>
<tr>
<td>Check LIFT LOCK valve for contamination</td>
<td>Poppet must move freely, and seat area must be clear of any debris</td>
<td>Remove LIFT LOCK valve and check free movement of poppet, clean any chips/debris from poppet seat</td>
</tr>
<tr>
<td>Lift Cylinder packing is too tight or damaged</td>
<td></td>
<td>Loosen lift cylinder packing nut 1/4 turn or repack cylinder</td>
</tr>
<tr>
<td><strong>PLOW WON'T LIFT OR WON'T ANGLE IN EITHER DIRECTION</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check voltage at SB VALVE coil</td>
<td>If no voltage present, check cable and connections</td>
<td>Replace/repair cable or connections</td>
</tr>
<tr>
<td>Check SB VALVE for contamination</td>
<td>Spool must move freely, and seat area must be clear of any debris</td>
<td>Remove SB VALVE and check free movement of spool, clean any chips/debris from valve</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Replace SB VALVE</td>
</tr>
</tbody>
</table>
### TROUBLESHOOTING, continued

<table>
<thead>
<tr>
<th>SYMPTOM/DIAGNOSTIC</th>
<th>RESULT</th>
<th>FIX</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PLOW WON'T ANGLE IN ONE DIRECTION</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check voltage at SC VALVE coil</td>
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<tr>
<td>Check SC VALVE for contamination</td>
<td>Spool must move freely, and seat area must be clear of any debris</td>
<td>Replace SC VALVE and check free movement of spool, clean any chips/debris from valve</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Confirm ORANGE wire at SC VALVE</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Replace SC VALVE</td>
</tr>
<tr>
<td><strong>PLOW DRIFTS WHILE PLOWING SNOW</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| Air in Fluid                           | Bleed air from system                                                  | Slightly loosen fittings to angle cylinders and angle the plow. Tighten fittings while fluid is escaping.  
Do this over an absorbent mat, or hold a rag over fitting to absorb excess fluid. |
| Check ANGLE LOCK valve for contamination| Poppet must move freely, and seat and piston area must be clear of any debris | Remove ANGLE LOCK valve and clean                                                           |
| Check CROSS RELIEF valve for contamination| Poppet must move freely, and seat must be clear of any debris      | Replace ANGLE LOCK valve                                                                        |
|                                        |                                                                        | Replace CROSS RELIEF valve                                                                      |
| **OIL IS LEAKING FROM CYLINDERS**      |                                                                        |                                                                                                |
| Packing is loose                       | Tighten until leak stops                                               |                                                                                                 |
| Rods are pitted                       | Polish rods with fine steel wool                                      | Replace cylinder                                                                                |
| **OIL SPRAYS OUT OF VENT PORT IN POWER UNIT** |                                                |                                                                                                |
| Air in Fluid                           | Bleed air from system                                                  | Slightly loosen fittings to angle cylinders and angle the plow. Tighten fittings while fluid is escaping.  
Do this over an absorbent mat, or hold a rag over fitting to absorb excess fluid. |
| Check fluid level                      | Fluid should be visible in elbow fitting at end of reservoir.          | Remove fluid if necessary - in most cases the problem will subside as entrapped air dissipates. |

### PLOWING TIPS

- Know the area you are plowing. Be aware of all hidden obstacles (pipes, drains, berms, etc.)
- Plow with the storm, do not let snow accumulate
- Always lower the plow blade when parking to minimize the risk of the plow dropping and to reduce the load on the truck suspension.
- When transporting the plow – monitor coolant temperature. If the truck is running hot, adjust the plow position to allow additional airflow to the radiator.
- Plowing at high speeds increases the potential for damage to your plow AND your truck
Limited Warranty

COVERAGE
Buyers Products Company warrants to the original purchaser of a Buyers Products SnowDogg® brand snowplow that they will be free from defects in materials and workmanship for a period of two (2) years after the date of original purchase. Buyers Products warrants accessories, service parts, and components purchased separately to be free of defects in materials and workmanship for a period of one (1) year after date of original purchase.
These warranties are exclusive and in lieu of all other express and, except to the extent prohibited by applicable law, all implied warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the duration of this warranty.
Buyers Product’s Liability is expressly limited to repair or replacement of defective parts. Buyers Products shall not be liable for consequential, incidental or contingent damages whatsoever, even if damages are caused by the negligence or fault of Buyers Products.
This warranty gives you specific legal rights. Additional purchaser’s rights may vary from state to state.

WHAT IS NOT COVERED
The warranty does not apply to:
...parts not furnished by Buyers Products or damage resulting from same.
...parts modified without authorization or damage resulting from same.
...expendable parts (cutting edges, fluids, etc.).
...damage resulting from failure to install, maintain or operate the product per the owner’s manual, installation instructions, or application guides.
...damage to vehicle and/or frame of vehicle resulting from plow attachment.

WARRANTY PROCEDURE
If any part is proven to be defective within that warranty period, Buyers Products will, at its sole discretion, repair or replace said part at its expense FOB Cleveland, OH. Labor will be credited to authorized dealers as determined by published rate charts.
Buyers Products obligation shall be limited to such repair or replacement and shall be further contingent on Buyers Products receiving written notice of the alleged defect and proof of original purchase within ten (10) days of its discovery as well as the return of the allegedly defective part to Buyers Products.
To obtain service, the purchaser must return the defective snowplow to an authorized SnowDogg Dealer with proof of purchase and applicable maintenance records. All transportation costs to and from the dealer will be the responsibility of the purchaser. SnowDogg dealers may be located on-line at www.snowdoggplows.com.

Buyers Products
9049 Tyler Blvd.
Mentor, OH 44060

Contact Your Dealer for Service and Technical Support